



stay@bundyparkvillage.com.au  
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# RULES

To ensure your stay is enjoyable please read and observe the following conditions of occupancy.



<b>Reception Hours</b>	Open from 8.30am-5pm Monday to Friday (closed 1-2pm for lunch) and 9:00am-3pm Saturday and Sunday. Late Check-ins available by arrangement. Reception phone <b>07 4155 1969</b> . After hours contact number 0475 763 952. Emergency Police/Fire/Ambulance <b>000</b> .
<b>Arrival and Departure</b>	Check-In after 12pm for Tent and Van Sites, 2pm for Motel Accommodation. Check-out is 10am.
<b>Shortened Stays / Key Return</b>	No refunds are given for early departures or inclement weather. If you depart before 9am, please return your keys to the "Manager Key Return" box located on the bottom row of the mailboxes in front of reception.
<b>Application Process</b>	All potential short-term and permanent tenants are required to fulfil an application providing identification and previous rental history and character references for verification purposes.
<b>Short Term Stay Security Deposit</b>	Weekly rate short-term accommodation will incur a security deposit equivalent to one weeks rent.
<b>Permanent Accommodation</b>	Permanent accommodation requires an RTA bond lodgement of 3 weeks bond paid in advance and a signed lease agreement for a 6 or 12 month lease period.
<b>Messages and Mail</b>	Messages and Mail can be collected from reception for Budget Rooms, Motel Rooms and Cabins. Mailboxes are provided for permanent accommodation.
<b>Receipts</b>	Retain all receipts issued. Receipts validate your stay.
<b>Swimming Pool and Playground</b>	Open from 8am to Sunset. No-one is permitted in the pool area outside of these hours. Children are not permitted without parental supervision and the use of the pool is for residents and paying guests only. Playground equipment is for children under 12 years and children must always be supervised. Anyone engaging in antisocial or aggressive behaviour will be removed.
<b>BBQ and Camp Kitchen</b>	Open from 7am to 10pm. Please assist in maintaining this area in a clean and hygienic state for all. Noise should be kept at a respectable level when using this area, particularly at night. If using the BBQs please ensure you clean them properly after use.
<b>Noise</b>	Please respect the 10pm noise curfew.
<b>Amenities and Laundries</b>	Keys for amenities are available from reception. Children are to be supervised at all times. \$4 Tokens or Coins for Washing Machines and Dryers are available from reception.
<b>Rubbish</b>	Please securely wrap rubbish and place in the bins at the bin bays located around the park.
<b>Driving in the Park</b>	Speed Limit is 5KPH. The park is a shared zone. Roads are not to be used for driving lessons. Only registered and insured vehicles to be driven. Mechanical repairs to be undertaken on the roadway must have prior management approval.
<b>Security</b>	Keep all valuables and belongings secure and vehicles locked. Management takes no responsibility for theft or damage to personal or private property.
<b>Visitors</b>	Guests and Permanent Residents are responsible for their visitors. Visitors must park in the visitor car park.
<b>Local Information</b>	The Bundaberg Visitor Information Centre is located at 36 Avenue Street. We have a variety of tourist brochures available in reception.
<b>Pets</b>	Pet owners agree to take full responsibility of any personal injury or damage caused by their pet whilst within the confines of the park and agree to pay for any claims of compensation in relation to the pet's activities. Pets are to be kept on a lead at all times, waste is to be picked up and disposed of, pets must not be left at the park without their owner, under no circumstances are they allowed in on-site accommodation, communal areas including the playground areas.
<b>Wildlife</b>	Please do not feed any wildlife and keep a safe distance.
<b>Permanent and Powered Sites</b>	Electricity leads connected to our power outlets must be 15AMP and "tested and tagged". Use of double adapters are strictly not permitted.
<b>Deposits and Cancellations</b>	When making a booking please be aware of what rate you are booking under (non-refundable, 3 day special, etc). Non-refundable means non-refundable, the full amount is taken at the time of booking and no refund is given if cancelled. All other booking rates request first night for the deposit and the balance due on arrival. Full refund is given if prior to 24 hours of the arrival date. Deposit will be forfeited if less than 24 hours' notice is given for cancellation.
<b>Standard Policies</b>	<ul style="list-style-type: none"><li>• Bookings are not confirmed until the required security deposit of one night's accommodation has been paid and receipted or the security deposit/bond has been paid.</li><li>• Security deposits on bookings cancelled 7 days or more prior to the arrival date will be refunded, less a \$50 cancellation fee.</li><li>• Where bookings are cancelled less than 7 days prior to arrival, the 1st nights tariff will not be returned.</li><li>• No refund will be given after arrival/check-in (ie. No refund for early departures).</li><li>• Persons under 18 years of age must be accompanied by a parent or guardian.</li><li>• Security deposits and pre-paid tariffs can be paid over the phone with a valid Visa, Mastercard or Debit.</li><li>• Cheques will not be accepted on arrival.</li></ul>

**WE HOPE YOU ENJOY YOUR STAY WITH US. HAVE A SAFE JOURNEY.**