



stay@bundyparkvillage.com.au
 07 4155 1969
 20 Childers Rd, Kensington QLD 4670
 www.bundyparkvillage.com.au

RULES

To ensure your stay is enjoyable please read and observe the following conditions of occupancy.



Reception Hours	Open from 9:00am-4:00pm Monday to Friday (closed 11:00-2:00pm for lunch) and 11:00am-2:00pm Saturday and Sunday. Late Check-ins available by arrangement. Reception phone 07 4155 1969 . After hours contact number 0475 763 952. Emergency Police/Fire/Ambulance 000 .
Arrival & Departure Times	Check-In after 12pm for Tent and Van Sites, 2pm for Motel Accommodation. Check-out is 10am.
Key Return Box	No refunds are given for early departures or inclement weather. If you depart before 9am, please return your keys to the "Manager Key Return" box located on the bottom row of the mailboxes in front of reception.
Application Process	All potential short-term and permanent tenants are required to fulfil an application providing identification and previous rental history and character references for verification purposes.
Short Term Stay Security Deposit	Weekly rate short-term accommodation will incur a security deposit equivalent to one weeks rent.
Permanent Accommodation	Permanent accommodation requires an RTA bond lodgement of 3 weeks bond paid in advance and a signed lease agreement for a 6 or 12 month lease period.
Messages and Mail	Messages and Mail can be collected from reception for Budget Rooms, Motel Rooms and Cabins. Mailboxes are provided for permanent accommodation.
Receipts	Retain all receipts issued. Receipts validate your stay.
Swimming Pool and Playground	Open from 8am to Sunset. No-one is permitted in the pool area outside of these hours. Children are not permitted without parental supervision and the use of the pool is for residents and paying guests only. Playground equipment is for children under 12 years and children must always be supervised. Anyone engaging in antisocial or aggressive behaviour will be removed.
BBQ and Camp Kitchen	Open from 7am to 10pm. Please assist in maintaining this area in a clean and hygienic state for all. Noise should be kept at a respectable level when using this area, particularly at night. If using the BBQs please ensure you clean them properly after use.
Noise	Please respect the 10pm noise curfew.
Amenities and Laundries	Keys for amenities are available from reception. Children are to be supervised at all times. \$4 Tokens or Coins for Washing Machines and Dryers are available from reception.
Rubbish	Please securely wrap rubbish and place in the bins at the bin bays located around the park.
Driving in the Park	Speed Limit is 5KPH. The park is a shared zone. Roads are not to be used for driving lessons. Only registered and insured vehicles to be driven. Mechanical repairs to be undertaken on the roadway must have prior management approval.
Security	Keep all valuables and belongings secure and vehicles locked. Management takes no responsibility for theft or damage to personal or private property.
Visitors	Guests and Permanent Residents are responsible for their visitors. Visitors must park in the visitor car park.
Local Information	The Bundaberg Visitor Information Centre is located at 36 Avenue Street. We have a variety of tourist brochures available in reception.
Pets	Pet owners agree to take full responsibility of any personal injury or damage caused by their pet whilst within the confines of the park and agree to pay for any claims of compensation in relation to the pet's activities. Pets are to be kept on a lead at all times, waste is to be picked up and disposed of, pets must not be left at the park without their owner, under no circumstances are they allowed in on-site accommodation, communal areas including the playground areas.
Wildlife	Please do not feed any wildlife and keep a safe distance.
Permanent and Powered Sites	Electricity leads connected to our power outlets must be 15AMP and "tested and tagged". Use of double adapters are strictly not permitted.
Deposits and Cancellations	When making a booking please be aware of what rate you are booking under (non-refundable, 3 day special, etc). Non-refundable means non-refundable, the full amount is taken at the time of booking and no refund is given if cancelled.
Standard Policies	<ul style="list-style-type: none">• Bookings are not confirmed until the required security deposit of one night's accommodation has been paid and receipted or the security deposit/bond has been paid.• Security deposits on bookings cancelled 7 days or more prior to the arrival date will be refunded, less a \$50 cancellation fee.• Where bookings are cancelled less than 7 days prior to arrival, the 1st nights tariff will not be returned.• No refund will be given after arrival/check-in (ie. No refund for early departures).• Persons under 18 years of age must be accompanied by a parent or guardian.• Security deposits and pre-paid tariffs can be paid over the phone with a valid Visa, Mastercard or Debit.• Cheques will not be accepted on arrival.

WE HOPE YOU ENJOY YOUR STAY WITH US. HAVE A SAFE JOURNEY.